



CHRISTUS Health Plans Sneak Peek

2022 MEDICARE ADVANTAGE PLANS

FOR INTERNAL AND BROKER USE ONLY NOT FOR DISTRIBUTION



Some journeys we embark upon in this life contain a purpose beyond circumstance. It is in those moments that our drive and commitment find direction. We are focused and ready to do whatever is necessary to accomplish the work at hand. The Sisters of Charity of the Incarnate Word in Houston and San Antonio and the Sisters of the Holy Family of Nazareth understood this and decided to accept a journey into unknown territory to help those who couldn't help themselves. Little did they know, that choice would ultimately write our story.

At the urging of Bishop Claude Dubuis, the first Sisters of Charity of the Incarnate Word left their home in Lyons, France, to arrive in Galveston, Texas, in 1866. Three years later, several sisters made their way to San Antonio to once again answer a call by the bishop to care for those who were in need and orphaned on the Texas frontier. Their selfless actions more than 150 years ago to extend the healing ministry of Jesus Christ laid the groundwork for CHRISTUS Health's inception in 1999.





Our mission, vision, and core values to care for a “multitude of sick and infirm of every kind” is rooted in the sacrifices made by the Sisters. It is the compass that guides us to always deliver compassionate, high-quality healthcare in every community we serve. Today, CHRISTUS Health ranks among the ten largest Catholic health systems in the United States.

Believing that everyone has the right to quality health insurance, CHRISTUS Health embarked on an effort to expand the CHRISTUS Health Plan footprint. In 2015, CHRISTUS Health Plan began offering Medicare Advantage and Health Insurance Exchange (HIX) plans within the New Mexico and Texas marketplaces. It’s affordable care that is smart, simple, and there for you when you need it the most.

The goal of our health plan is to always put our members first by providing access to the best providers, hospitals and clinics. Above all, we are committed to offering a unique healing experience that embodies our values and respects the dignity and worth of each life.



Through collaboration with local providers, CHRISTUS Health Plan continues our strong tradition of delivering focused care management and service excellence to our members.



CHRISTUS.
TRINITY MOTHER FRANCES
Health System

Because we are better together...



Meet The Texas Team

- ❖ Matt Miles, Director Medicare Sales & Marketing
- ❖ Del Darrough, Manager Medicare Sales & Marketing
- ❖ Sherita Vance, Broker Support
- ❖ Kimberley Gouveia, Tyler Office Manager
- ❖ Brenda Baker, Events Coordinator
 - ❖ Coordinator Clinic Program
 - ❖ CHRISTUS Event Program

Tyler Sales Office Agents

- ❖ Morgan Phillips, Office Sales Agent
- ❖ Melissa Bonnette, Medicare Sales Agent
- ❖ Lyndsy Dickeson, Longview Area Sales Agent
- ❖ Brandy Wallace, Longview Area Sales Agent
- ❖ Jesse Skinner, N. NE TX Sales Agent

We're here to Serve you!



Meet The New Mexico Team

- ❖ Jane Bourbon, Manager Medicare Sales & Marketing
- ❖ Agents
 - ❖ Deanne Richards, Medicare Sales Agent
 - ❖ Grey Nishio, Medicare Sales Agent
 - ❖ Brent Jung, Medicare Sales Agent

We're here to Serve you!



CHRISTUS Health Plan Medicare Advantage

Texas Service Area

CHRISTUS Health Plan delivers Medicare Advantage plans to residents of Smith, Cherokee, Harrison, Hopkins, Marion, Morris, Panola, Titus, Upshur, Wood, Camp, Franklin, Gregg, Bowie, Cass, Red River, Aransas, Bee, Jim Wells, Kleberg, Nueces, Refugio and San Patricio counties.

Our Medicare plans offer more healthcare benefits than Original Medicare, including

- \$0 and \$20 plan premiums
- \$0 doctor office visits (primary care provider)
- \$25 Specialist
- \$150 PDP deductible applies to Tiers 4&5 ONLY
- Plus, valuable supplemental benefits included!

2022 Maximum Out of Pocket Amounts:

- Generations (HMO) \$4,400
- Generations Plus (HMO) \$4,400

GREAT Value!

CONNECT

NEW Guardian Plan for those without a need for prescription drug coverage. Featuring a \$60 Part B Premium Giveback



CHRISTUS Health Plan Medicare Advantage

New Mexico Service Area

CHRISTUS Health Plan delivers Medicare Advantage plans to residents of Santa Fe, Los Alamos, San Miguel and Rio Arriba counties.

Our Medicare plans offer more healthcare benefits than Original Medicare, including

- \$0 and \$20 plan premiums
- \$0 doctor office visits (primary care provider)
- \$25 Specialist
- \$150 PDP deductible applies to Tiers 4&5 ONLY
- Plus, valuable supplemental benefits included!

2022 Maximum Out of Pocket Amounts:

- Generations (HMO) \$4,900
- Generations Plus (HMO) \$4,400

GREAT Value!

NEW Guardian Plan for those without a need for prescription drug coverage. Featuring a **\$60 Part B Premium Giveback**



Our Sales Offices

Working with top doctors and hospitals in the area

A full-time care coordination and pharmacy team are dedicated to helping our members get healthy, manage their healthcare costs, and coordinate all the care they need.

Texas Sales Office
5825 Old Bullard Rd
Tyler, TX 75703
903.606.5714

New Mexico Sales Office
2213 Brothers Rd., Suite 500
Santa Fe, NM 87505
505.303.3517

We are CHRISTUS Health Plan

What if we believe we can do better? Imagine what can happen if we offer a Medicare Advantage plan with real benefits. Benefits designed to give maximum value and access to a richer, fuller life. What if we do that?

**\$0 and \$20 Premium
Medicare Advantage Plans**



Sample Member ID Card



CHRISTUS HEALTH PLAN GENERATIONS (HMO)

Member

Subscriber Name:
JOHN SAMPLE
Subscriber ID:
SMPL0001

Medical Plan

PCP Office Visit: \$0
Specialist Office Visit: \$25
Emergency Room: \$65
Urgent Care: \$55

Pharmacy Plan

RxBIN: 003858
RxPCN: MD
RxGRP: CHPMDRX
CMS: 1189

MedicareRx
Prescription Drug Coverage

1366-NA 31D5 H1189-001--2021--- M(D)(V)

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2022 Ancillary Benefits

Dental Benefit

- Generations Plus (HMO) Benefit limit of \$2,000, can be used towards dentures.
- Generations (HMO) and Generations Plus (HMO) both offer preventive dental benefits
- Dental coverage provided by Delta Dental.

Transportation

- Benefit under all plans. \$0 Copay, 12 one-way trips.

Over-the-Counter (OTC)

- Generations (HMO) \$50 benefit every quarter
- Generations Plus (HMO) \$100 benefit every quarter
- Members receive a catalog to order items online, by mail or by phone.
- Provider is Express Scripts (ESI)

Introducing Guardian

**Built like
Generations for
those who don't
need a PDP**

NEW for 2022

- Guardian (HMO) MA Only plan with Part B Premium Give Back - \$60
- Built like the Generations (HMO) plan

Dental Benefit

- Offers preventive dental benefits.
- Dental coverage provided by Delta Dental.

Transportation

- Benefit under all plans. \$0 Copay, 12 one-way trips.

Over-the-Counter (OTC) – NONE

Please be mindful of MA only Suitability

CHRISTUS Health Plan Over The Counter 2022

CHRISTUS Health Plan Generations (HMO) and Generations Plus (HMO) offer an over-the-counter pharmacy benefit. This benefit allows for reimbursement up to \$50 every 3 months for OTC drugs included in the CHRISTUS Health Plan Generations (HMO) Formulary without a prescription. For Generations Plus (HMO), the benefit increases to \$100 every 3 months.

The OTC Benefit allows members to order from hundreds of useful items that can be mailed directly to their home. There is a wide range of products available and ordering is quick and easy. They can order online by going to our website at ChristusHealthPlanOTC.com, or by mailing in the order form provided in their catalog, or by calling the OTC Fulfillment Center at 1-877-906-0738 (TTY:711), Monday- Friday, 8 a.m. – 11 p.m. EST.



CHRISTUS Health Plan Benefits

H1189 003 & 004

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 003	CHRISTUS Health Plan Generations Plus (HMO) Plan 004
Monthly Plan Premium	\$0	\$20
Annual Maximum Out-Of-Pocket	\$4,400	\$4,400
Outpatient Care		
Primary Care Physician (PCP) Office Visit	\$0	\$0
Physician Specialist Office Visit	\$25	\$25
Urgent Care	\$35	\$30
Lab Services	\$0	\$0
X-Rays	\$25	\$15
Rehabilitation Services (physical, occupational & speech therapy)	\$25	\$25
Preventive Services (Medicare-covered screenings)	\$0	\$0
Annual Physical Exam	\$0	\$0
Durable Medical Equipment (DME)	20%	15%
Diabetic Supplies		
* Lancets, test strips & monitors	\$0	\$0
* Therapeutic shoes or inserts	\$10	\$10

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CHRISTUS Health Plan Benefits

H1189 003 & 004

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 003	CHRISTUS Health Plan Generations Plus (HMO) Plan 004
Hospital & Emergency Care		
Emergency Care (worldwide)	\$75	\$75
Ambulance Services (one-way trip)	\$265	\$200
Inpatient Hospital Care	\$320 per day (days 1-5) \$0 per day (days 6-90)	\$225 per day (days 1-5) \$0 per day (days 6-90)
Skilled Nursing Facility (SNF)	\$0 per day (days 1-20) \$164.50 per day (days 21-100)	\$0 per day (days 1-20) \$164.50 per day (days 21-100)
Ambulatory Surgical Center	\$255	\$175
Outpatient Hospital Surgery	\$325	\$275

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CHRISTUS Health Plan Benefits

H1189 003 & 004

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 003	CHRISTUS Health Plan Generations Plus (HMO) Plan 004
Vision Services		
* Routine eye exam (once per year)	\$0	\$0
* Eyewear Allowance (per year for eyeglasses or contacts)	\$100	\$100
Hearing Services		
* Routine hearing exam (once per year)	\$35	\$35
* Hearing aids (copay based on product and style from Amplifon's 2 Tier formulary)	\$395, \$695	\$395, \$695
Preventive Dental Services		
* Oral exam (1 exam per year)	\$5	\$5
* Cleanings (1 cleaning every 6 months)	\$5	\$5
* Fluoride treatment (1 every 6 months)	\$5	\$5
* X-rays (once every 2 years)	\$5	\$5

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CHRISTUS Health Plan Benefits

H1189 003 & 004

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 003	CHRISTUS Health Plan Generations Plus (HMO) Plan 004
Comprehensive Dental Services (benefit unlimited for diagnostic, restorative, extractions, dentures, endodontics, periodontics, prosthodontics, oral/maxillofacial surgery) (\$2,000 allowance per year)	Not covered	\$20 per service
Fitness		
* Participating CHRISTUS Fitness Clinics	\$0	\$0
* Other qualified fitness programs (monthly allowance reimbursed quarterly)	\$20	\$20
Transportation Services (per one-way trip to plan-approved locations; up to 12 one-way trips per year)	\$0	\$0
Chiropractic Services (routine) (36 visits per year)	\$20	\$20
Foot Care (routine) (benefit unlimited)	\$0	\$0
Over-the-Counter (OTC) Items (allowance every 3 months)	\$50	Up to \$100 allowance each quarter for the purchase of (OTC) products from Express Scripts Benefit Catalog. Order by mail, online, over the phone

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CHRISTUS Health Plan Benefits

H1189 003 & 004

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 003 31 day supply	CHRISTUS Health Plan Generations Plus (HMO) Plan 004 31 day supply
Part D Deductible	\$150 (for Tiers 4 & 5)	\$150 (for Tiers 4 & 5)
Tier 1: Preferred Generic Drugs	\$4	\$4
Tier 2: Generic Drugs	\$10	\$10
Tier 3: Preferred Brand Drugs	\$35	\$35
Tier 4: Non-Preferred Brand Drugs	30%	26%
Tier 5: Specialty Drugs	29%	29%
Coverage Gap begins after the total yearly drug cost (including what our plan has paid and what you've paid) reaches \$4,430	Medicare Coverage Gap Discount Program: 25% of the price of brand drugs; 25% of the price of generic drugs. NOTE: Mail-order (90-day supply) \$0 copay for Preferred Generic and Generic	

Catastrophic Coverage after yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$7,050 you pay the greater of:
5% of the cost of the drug or \$3.95 for a generic and \$9.85 for all drugs.

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CHRISTUS Health Plan Benefits (MA Only)

H1189 008

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 008
Monthly Plan Premium	\$0
Part B Premium Giveback	\$60
Annual Maximum Out-Of-Pocket	\$4,400
Outpatient Care	
Primary Care Physician (PCP) Office Visit	\$0
Physician Specialist Office Visit	\$25
Urgent Care	\$35
Lab Services	\$0
X-Rays	\$25
Rehabilitation Services (physical, occupational & speech therapy)	\$25
Preventive Services (Medicare-covered screenings)	\$0
Annual Physical Exam	\$0
Durable Medical Equipment (DME)	20%
Diabetic Supplies	
* Lancets, test strips & monitors	\$0
* Therapeutic shoes or inserts	\$10

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CHRISTUS Health Plan Benefits (MA Only)

H1189 008

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 008
Hospital & Emergency Care	
Emergency Care (worldwide)	\$75
Ambulance Services (one-way trip)	\$265
Inpatient Hospital Care	\$320 per day (days 1-5) \$0 per day (days 6-90)
Skilled Nursing Facility (SNF)	\$0 per day (days 1-20) \$164.50 per day (days 21-100)
Ambulatory Surgical Center	\$255
Outpatient Hospital Surgery	\$325

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CHRISTUS Health Plan Benefits (MA Only)

H1189 008

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, River

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 008
Vision Services	
* Routine eye exam (once per year)	\$0
* Eyewear Allowance (per year for eyeglasses or contacts)	\$100
Hearing Services	
* Routine hearing exam (once per year)	\$35
* Hearing aids (copay based on product and style from Amplifon's 2 Tier formulary)	\$395, \$695
Preventive Dental Services	
* Oral exam (1 exam per year)	\$5
* Cleanings (1 cleaning every 6 months)	\$5
* Fluoride treatment (1 every 6 months)	\$5
* X-rays (once every 2 years)	\$5

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CHRISTUS Health Plan Benefits (MA Only)

H1189 008

Texas Counties: Camp, Cherokee, Franklin, Gregg, Harrison, Hopkins, Marion, Morris, Panola, Smith, Titus, Upshur, Wood, Bowie, Cass, Red River

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 008
Comprehensive Dental Services (benefit unlimited for diagnostic, restorative, extractions, dentures, endodontics, periodontics, prosthodontics, oral/maxillofacial surgery) (\$2,000 allowance per year)	Not covered
Fitness	
* Participating CHRISTUS Fitness Clinics	\$0
* Other qualified fitness programs (monthly allowance reimbursed quarterly)	\$20
Transportation Services (per one-way trip to plan-approved locations; up to 12 one-way trips per year)	\$0
Chiropractic Services (routine) (36 visits per year)	\$20
Foot Care (routine) (benefit unlimited)	\$0
Over-the-Counter (OTC) Items (allowance every 3 months)	Not covered

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CHRISTUS Health Plan Benefits

H1189 005 & 006

Texas Counties: Aransas, Bee, Jim Wells, Kleberg, Nueces, Refugio, San Patricio

Plan Benefit	CHRISTUS Health Plan Generations Plus (HMO) Plan 005	CHRISTUS Health Plan Guardian (HMO) Plan 006 MA Only
Monthly Plan Premium	\$0	\$0
Part B Premium Giveback	N/A	\$60
Annual Maximum Out-Of-Pocket	\$4,400	\$4,400
Outpatient Care		
Primary Care Physician (PCP) Office Visit	\$0	\$0
Physician Specialist Office Visit	\$25	\$25
Urgent Care	\$30	\$35
Lab Services	\$0	\$0
X-Rays	\$15	\$25
Rehabilitation Services (physical, occupational & speech therapy)	\$25	\$25
Preventive Services (Medicare-covered screenings)	\$0	\$0
Annual Physical Exam	\$0	\$0
Durable Medical Equipment (DME)	15%	20%
Diabetic Supplies		
* Lancets, test strips & monitors	\$0	\$0
* Therapeutic shoes or inserts	\$10	\$10

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CHRISTUS Health Plan Benefits

H1189 005 & 006

Texas Counties: Aransas, Bee, Jim Wells, Kleberg, Nueces, Refugio, San Patricio

Plan Benefit	CHRISTUS Health Plan Generations Plus (HMO) Plan 005	CHRISTUS Health Plan Guardian (HMO) Plan 006 MA Only
Hospital & Emergency Care		
Emergency Care (worldwide)	\$75	\$75
Ambulance Services (one-way trip)	\$200	\$265
Inpatient Hospital Care	\$50 per day (days 1-5) \$0 per day (days 6-90)	\$320 per day (days 1-5) \$0 per day (days 6-90)
Skilled Nursing Facility (SNF)	\$0 per day (days 1-20) \$164.50 per day (days 21-100)	\$0 per day (days 1-20) \$164.50 per day (days 21-100)
Ambulatory Surgical Center	\$50	\$255
Outpatient Hospital Surgery	\$50	\$325

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CHRISTUS Health Plan Benefits

H1189 005 & 006

Texas Counties: Aransas, Bee, Jim Wells, Kleberg, Nueces, Refugio, San Patricio

Plan Benefit	CHRISTUS Health Plan Generations Plus (HMO) Plan 005	CHRISTUS Health Plan Guardian (HMO) Plan 006 MA Only
Vision Services		
* Routine eye exam (once per year)	\$0	\$0
* Eyewear Allowance (per year for eyeglasses or contacts)	\$100	\$100
Hearing Services		
* Routine hearing exam (once per year)	\$35	\$35
* Hearing aids (copay based on product and style from Amplifon's 2 Tier formulary)	\$395, \$695	\$395, \$695
Preventive Dental Services		
* Oral exam (1 exam per year)	\$5	\$5
* Cleanings (1 cleaning every 6 months)	\$5	\$5
* Fluoride treatment (1 every 6 months)	\$5	\$5
* X-rays (once every 2 years)	\$5	\$5

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CHRISTUS Health Plan Benefits

H1189 005 & 006

Texas Counties: Aransas, Bee, Jim Wells, Kleberg, Nueces, Refugio, San Patricio

Plan Benefit	CHRISTUS Health Plan Generations Plus (HMO) Plan 005	CHRISTUS Health Plan Guardian (HMO) Plan 006
Comprehensive Dental Services (benefit unlimited for diagnostic, restorative, extractions, dentures, endodontics, periodontics, prosthodontics, oral/maxillofacial surgery) (\$2,000 allowance per year)	\$20 per service	Not Covered
Fitness Qualified fitness programs (monthly allowance reimbursed quarterly)	\$20	\$20
Transportation Services (per one-way trip to plan-approved locations; up to 12 one-way trips per year)	\$0	\$0
Chiropractic Services (routine) (36 visits per year)	\$20	\$20
Foot Care (routine) (benefit unlimited)	\$0	\$0
Over-the-Counter (OTC) Items (allowance every 3 months)	\$Up to \$100 allowance each quarter for the purchase of (OTC) products from Express Scripts Benefit Catalog. Order by mail, online, over the phone	Not covered

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CHRISTUS Health Plan Benefits

H1189 005

Texas Counties: Aransas, Bee, Jim Wells, Kleberg, Nueces, Refugio, San Patricio

Plan Benefit	CHRISTUS Health Plan Generations Plus (HMO) Plan 005 31 day supply	CHRISTUS Health Plan Generations (HMO) Plan 006 No Coverage
Part D Deductible	\$150 (for Tiers 4 & 5)	
Tier 1: Preferred Generic Drugs	\$4	
Tier 2: Generic Drugs	\$10	
Tier 3: Preferred Brand Drugs	\$35	
Tier 4: Non-Preferred Brand Drugs	26%	
Tier 5: Specialty Drugs	29%	
Coverage Gap begins after the total yearly drug cost (including what our plan has paid and what you've paid) reaches \$4,430	Medicare Coverage Gap Discount Program: 25% of the price of brand drugs; 25% of the price of generic drugs. NOTE: Mail-order (90-day supply) \$0 copay for Preferred Generic and Generic	

Catastrophic Coverage after yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$7,050 you pay the greater of:
5% of the cost of the drug or \$3.95 for a generic and \$9.85 for all drugs.

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CHRISTUS Health Plan Benefits

H1189 001 & 002

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 001	CHRISTUS Health Plan Generations Plus (HMO) Plan 002
Monthly Plan Premium	\$0	\$20
Annual Maximum Out-Of-Pocket	\$4,900	\$4,400
Outpatient Care		
Primary Care Physician (PCP) Office Visit	\$0	\$0
Physician Specialist Office Visit	\$25 copay	\$25 copay
Urgent Care	\$55 copay	\$25 copay
Lab Services	\$0 -20%	\$0
X-Rays	20%	\$0
Rehabilitation Services (physical, occupational & speech therapy)	\$40	\$35
Preventive Services (Medicare-covered screenings)	\$0	\$0
Annual Physical Exam	\$0	\$0
Durable Medical Equipment (DME)	20%	20%
Diabetic Supplies		
* Lancets, test strips & monitors	\$0	\$0
* Therapeutic shoes or inserts	\$0	\$0

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CHRISTUS Health Plan Benefits

H1189 001 & 002

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 001	CHRISTUS Health Plan Generations Plus (HMO) Plan 002
Hospital & Emergency Care		
Emergency Care (worldwide)	\$65	\$65
Ambulance Services (one-way trip)	\$200	\$110
Inpatient Hospital Care	\$295 per day (days 1-6) \$0 per day (days 7-90)	\$275 per day (days 1-5) \$0 per day (days 6-90)
Skilled Nursing Facility (SNF)	\$0 per day (days 1-20) \$167.50 per day (days 21-100)	\$0 per day (days 1-20) \$150 per day (days 21-100)
Ambulatory Surgical Center	\$175	\$100
Outpatient Hospital Surgery	\$325	\$250

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CHRISTUS Health Plan Benefits

H1189 001 & 002

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 001	CHRISTUS Health Plan Generations Plus (HMO) Plan 002
Vision Services		
* Routine eye exam (once per year)	\$0	\$0
* Eyewear Allowance (per year for eyeglasses or contacts)	\$100	\$100
Hearing Services		
* Routine hearing exam (once per year)	\$35	\$35
* Hearing aids (copay based on product and style from Amplifon's 2 Tier formulary)	\$395, \$695	\$395, \$695
Preventive Dental Services		
* Oral exam (1 exam per year)	\$5	\$5
* Cleanings (1 cleaning every 6 months)	\$5	\$5
* Fluoride treatment (1 every 6 months)	\$5	\$5
* X-rays (once every 2 years)	\$5	\$5

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CHRISTUS Health Plan Benefits

H1189 001 & 002

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 001	CHRISTUS Health Plan Generations Plus (HMO) Plan 002
Comprehensive Dental Services (benefit unlimited for diagnostic, restorative, extractions, dentures, endodontics, periodontics, prosthodontics, oral/maxillofacial surgery) (\$1,000 allowance per year)	Not covered	\$20 per service
Fitness		
* Genoveva Chavez Community Center	\$0	\$0
* Other qualified fitness programs (monthly allowance reimbursed quarterly)	\$20	\$20
Transportation Services (per one-way trip to plan-approved locations; up to 12 one-way trips per year)	\$0	\$0
Chiropractic Services (routine) (36 visits per year)	\$20	\$20
Foot Care (routine) (benefit unlimited)	\$0	\$0
Over-the-Counter (OTC) Items (allowance every 3 months)	\$50	Up to \$100 allowance each quarter for the purchase of (OTC) products from Express Scripts Benefit Catalog. Order by mail, online, over the phone

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CHRISTUS Health Plan Benefits

H1189 001 & 002

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Generations (HMO) Plan 001	CHRISTUS Health Plan Generations Plus (HMO) Plan 002
Part D Deductible	\$150 (for Tiers 4 & 5)	\$150 (for Tiers 4 & 5)
Tier 1: Preferred Generic Drugs	\$4	\$4
Tier 2: Generic Drugs	\$10	\$10
Tier 3: Preferred Brand Drugs	\$35	\$35
Tier 4: Non-Preferred Brand Drugs	30%	30%
Tier 5: Specialty Drugs	29%	29%
Coverage Gap begins after the total yearly drug cost (including what our plan has paid and what you've paid) reaches \$4,430	Medicare Coverage Gap Discount Program: 25% of the price of brand drugs; 25% of the price of generic drugs. NOTE: Mail-order (90-day supply) \$0 copay for Preferred Generic and Generic	

Catastrophic Coverage after yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$7,050, you pay the greater of:
5% of the cost of the drug or \$3.95 for a generic and \$9.85 for all drugs.

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CHRISTUS Health Plan Benefits (MA Only)

H1189 007

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 007
Monthly Plan Premium	\$0
Part B Premium Giveback	\$60
Annual Maximum Out-Of-Pocket	\$4,900
Outpatient Care	
Primary Care Physician (PCP) Office Visit	\$0
Physician Specialist Office Visit	\$25
Urgent Care	\$55
Lab Services	\$0 -20%
X-Rays	20%
Rehabilitation Services (physical, occupational & speech therapy)	\$40
Preventive Services (Medicare-covered screenings)	\$0
Annual Physical Exam	\$0
Durable Medical Equipment (DME)	20%
Diabetic Supplies	
* Lancets, test strips & monitors	\$0
* Therapeutic shoes or inserts	\$0

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CHRISTUS Health Plan Benefits (MA Only)

H1189 007

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 007
Hospital & Emergency Care	
Emergency Care (worldwide)	\$65
Ambulance Services (one-way trip)	\$200
Inpatient Hospital Care	\$295 per day (days 1-6) \$0 per day (days 7-90)
Skilled Nursing Facility (SNF)	\$0 per day (days 1-20) \$167.50 per day (days 21-100)
Ambulatory Surgical Center	\$175
Outpatient Hospital Surgery	\$325

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CHRISTUS Health Plan Benefits (MA Only)

H1189 007

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 007
Vision Services	
* Routine eye exam (once per year)	\$0
* Eyewear Allowance (per year for eyeglasses or contacts)	\$100
Hearing Services	
* Routine hearing exam (once per year)	\$35
* Hearing aids (copay based on product and style from Amplifon's 2 Tier formulary)	\$395, \$695
Preventive Dental Services	
* Oral exam (1 exam per year)	\$5
* Cleanings (1 cleaning every 6 months)	\$5
* Fluoride treatment (1 every 6 months)	\$5
* X-rays (once every 2 years)	\$5

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CHRISTUS Health Plan Benefits (MA Only)

H1189 007

New Mexico Counties: Los Alamos, Rio Arriba, San Miguel & Santa Fe

Plan Benefit	CHRISTUS Health Plan Guardian (HMO) Plan 007
Comprehensive Dental Services (benefit unlimited for diagnostic, restorative, extractions, dentures, endodontics, periodontics, prosthodontics, oral/maxillofacial surgery) (\$1,000 allowance per year)	Not covered
Fitness	
* Genoveva Chavez Community Center	\$0
* Other qualified fitness programs (monthly allowance reimbursed quarterly)	\$20
Transportation Services (per one-way trip to plan-approved locations; up to 12 one-way trips per year)	\$0
Chiropractic Services (routine) (36 visits per year)	\$20
Foot Care (routine) (benefit unlimited)	\$0
Over-the-Counter (OTC) Items (allowance every 3 months)	Not covered

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CHRISTUS Health Systems

CHRISTUS Health is made up of more than 600 centers, including long-term care facilities, community hospitals, walk-in clinics and health ministries.

We are a community 45,000 strong, with over 15,000 physicians providing individualized care.

Medicare Network Facilities:

- ❖ CHRISTUS St. Vincent Health System, Santa Fe, NM
- ❖ CHRISTUS Trinity Mother Frances Health System, East Texas
- ❖ CHRISTUS St. Michael Health System, Texarkana & Atlanta
- ❖ CHRISTUS Spohn Health System, South Texas

Provider Network

CHRISTUS Health Plan has Medicare Advantage provider networks in two states, Texas and New Mexico. This includes CHRISTUS providers and independent providers who provide services to CHRISTUS members.

Finding a Provider

The most current provider list can be found on our website:

❖ [Christushealthplan.org/find-a-provider](https://christushealthplan.org/find-a-provider)

Changing a Provider

All CHRISTUS Health Plan members may change their PCP at any time, for any reason. The change is effective immediately. To change PCP, the members or agent should contact Member Services via email CHRISTUS.HP.MemberServicesInquiry@christushealth.org or call 844.282.3026.

For more information contact Broker Support Team via email TXBrokerSupport@christushealth.org or call 833.889.4357 (HELP)



Our Strategy

Easy to Sell Easy to
Use & In Our
Communities

Ascend Online Shopping & Enrollment Tool
Provider Marketing
Community Based Seminars
Broad Direct Mail & Digital Lead
Generation



CHRISTUS Health Plan Enrollment

Agents may continue to enroll beneficiaries in a CHRISTUS Health Plan Medicare Advantage plan using the following:

- Paper Application
- Ascend Enrollment (Online Platform)
- Personalized URL (PURL)—Agents will be provided a personalized URL to send to prospective clients to enroll in a CHRISTUS Health Plan Medicare Advantage
- No AOR changes or commissions paid on plan changes

Value Based Enrollment (VBE)

Assist your member with completing the wellness survey and earn **\$60 per survey**. Wellness survey is only available after completing an enrollment on the Ascend online platform.

CHRISTUS Health Plan

Medicare Service Area Expansion

Texas Counties:

- Corpus Christi – Aransas, Bee, Jim Wells, Kleberg, Nueces, Refugio, San Patricio
- Texarkana – Bowie, Red River, Cass

CHRISTUS Health Plan NEWS!

New Commissions System

- New Broker Portal (view your Book of Business)

New Product

- MA Only – Guardian (HMO)

AHIP Reimbursement Opportunity

- 5 enrollments – Full reimbursement

CHRISTUS Health Plan

Thank you for your willingness to partner with CHRISTUS Health Plan!

We look forward to working together for a successful 2022 AEP!



Important Exam Information

- Immediately following completion of this training module you will be required to complete the Exam which is composed of **25** questions and is comprehensive, covering content related to all training materials.
- You will have **3 attempts** and must attain a passing score of **85%** or higher. **Additional attempts will not be permitted.**
- **An attempt will be recorded each time the Exam Module is opened.** You **MUST** complete the entire exam within a single session and will not be permitted to resume your attempt if you exit prior to completing.
- Your total score will be provided upon submission of the final Exam question.

When you are ready, close this window to return to the Course Overview page to proceed to the Exam.